

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 11th day of June 2018
In C. G. No: 257/ 2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. P. Rammohan Raju,
D. No. 14/803,
R.S. Road,
Kamalapuram,
Kadapa-Dist

Complainant

AND

1. Assistant Engineer/O/Kamalapuram
2. Assistant Divisional Engineer/O/Yerraguntla
3. Divisional Engineer/O/Proddatur

Respondents

ORDER

1. The case of the complainant is that he purchased a house which is not provided with Door Number from Katakam. Beebi W/o. Khaja Moddin on 24.09.2014. But by the date of his purchase the house is having Service connection Number 1445 with Door Number. 14/452. The electrical Service connection was cancelled on his request. Subsequently he had applied for new service connection for the Door Number. 14/486 on 27.01.2017. Lineman without fixing the new meter made false endorsement that it is pending on consumer side and without giving notice to him and colluded with the persons who sold the house and residing as tenants and provided service Number.1866 to the Door Number.14/452 in the name of Katakam. Beebi. Actually the Door Number 14/452 is in the name of Shaik. Rizwana as per panchayat records. Though he presented application to superior officers on 15.5.2017 there was no response from the respondents. The prayer of the complainant is to remove Service connection Number.1866 for the house bearing Door Number.14/452 and to fix the new service connection applied by him.


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2. Respondent No. 1 filed written statement stating that lineman presented a report stating that when lineman went to the premises for fixing of new meter, he found another meter Service Connection Number.1866 of Appayapalli in the name of Katakam. Beebi. As per the rules 2nd service should not be released for the same premises. Basing on the report of the Lineman the application filed by the complainant was returned.
3. Personal hearing was conducted on 22.5.2018 at Kadapa. Both parties were present.
4. Point for determination is whether the complainant is entitled for new service connection as applied by him?

The case of the complainant is that he purchased a newly constructed house which is not provided with Door Number from one Katakam.Beebi under a registered sale deed on 24.09.2014. Katakam.Beebi is residing in the same premises as a tenant. According to the complainant, Lineman obtained a letter from him for cancellation of the service connection Number. 1445 in Door Number. 14/452 stating that he will get thumb impression of Katakam.Beebi in that application and subsequently that service connection was dismantled.

According to respondents there are 2 service connections in the name of Katakam. Beebi, one domestic service connection was cancelled and the service obtained by her under Category -II was converted into domestic service. At present the same premises is having service connection Number.1866. On the application of the complainant, they released a domestic service connection and when the Lineman went to provide new service connection, Katakam. Beebi who is residing in the said house informed that she does not know who the complainant is and he has nothing to do with her house and they are having service connection No. 1866. Since they cannot provide 2nd service connection for the same premises, the application of the complainant was returned.

Respondents also filed the report of the Lineman submitted to Respondent No. 1 and the letter addressed by Katakam. Beebi to Respondent No.1 dated 30.01.2017. R. Venkata Subbaiah Lineman in his report stated that the same facts that were mentioned above and further stated that he contacted the applicant with the phone number mentioned in the application. But the applicant did not come to show the address for fixing of new meter. Katakam. Beebi in her letter stated that Door Number. 14/486-29 belongs to her and she is residing in the house. The house is having service connection Number 1866 and the complainant has nothing to do with this house.

The representations made by both the parties at the time of hearing shows that there were 2 service connections for the disputed premises i.e. One domestic Service Connection Number.1445 and the other non-domestic service connection Number 1866. The domestic service connection Number. 1445 was dismantled on the alleged application submitted by Katakam. Beebi and the non-domestic service connection issued under Category -2 was converted into domestic service on the ground that Katakam. Beebi removed her bunk which was placed in front of her house.

According to the complainant the Door Number.14/452 is in the name of Shaik. Rizwana Begum. But complainant failed to explain how he prepared an application in the name of Katakam. Beebi for dismantlement of service connection Number. 1445 in Door Number. 14/452 when he purchased the house without Door Number and when the said house is in the name of Shaik. Rizwana Begum? Complainant also failed to explain how he requested the Forum to dismantle the service connection No.1866 located in Door.Number.14/452 when the said house is in the name of Shaik.. Rizwana Begum W/o. S. Abdul Gafoor?

According to the admissions made by the complainant, Katakam. Beebi is residing as a tenant in the house which was purchased by him from her. The same premises is having service connection Number. 1866 as on today. Complainant did not give any valid explanation as to why he prepared application in the name of Katakam. Beebi for cancellation of Service connection Number.1445 in Door Number.14/452 as he could have asked for change of the name of same service connection basing on the registered sale deed and submission of no objection certificate from Katakam. Beebi. On the other hand Katakam. Beebi submitted a letter to Respondent No. 1 that the premises belongs to her and the premises is having Service Connection No.1866. Admittedly Katakam. Beebi is in possession of the premises in which the complainant intended to have new service connection. Both complainant and Katakam. Beebi are claiming the same premises. As per Clause No.3.5 of General Terms and Conditions of Supply, second domestic service connection cannot be given for the same premises.

5. The Forum is not competent to decide whether correct Door Number of the premises is 14/452 or 14/486-29 and how a service connection Number. 1445 was released in the name of Katakam. Beebi in Door Number.14/452. This Forum is not competent to decide the title disputes between the complainant and Katakam. Beebi. Respondents rightly returned the application of the complainant on the ground that the same premises is

already having domestic service connection. There is no illegality in returning the application of the complainant. There are no merits in the complaint.

6. Accordingly the complaint is dismissed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 11th day of June 2018.

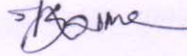
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.